

CLAIMS

We claim:

1. An interactive voice response system for pre-paid wireless services comprising:
a peripheral device in communication with a mobile switching system, the mobile switching system capable of communicating with at least one wireless device,
an IVR application on the peripheral device comprising a menu driven system adapted to receive information from a customer,
wherein the menu driven system responds to the information received from the customer by reciting a rate plan that is the current rate plan and features of the customer.
2. The interactive voice response system according to claim 1, wherein the menu driven system recites a name of the rate plan, features, and at least one fee charged by the rate plan.
3. The interactive voice response system according to claim 1, wherein the menu driven system recites a name of the rate plan, and the price of a monthly access fee charged by the rate plan.
4. The interactive voice response system according to claim 1, wherein the menu driven system recites a name of the rate plan, the price of a monthly access fee charged

by the rate plan, and at least one fee charged by the rate plan, other than the monthly access fee.

5. The interactive voice response system according to claim 1, wherein the peripheral device is an SCP that communicates with the mobile switching system using IN TCAP messaging.

6. The interactive voice response system according to claim 5, wherein the SCP communicates with an Intelligent Peripheral using TCP/IP.

7. The interactive voice response system according to claim 5, wherein the SCP communicates with an Intelligent Peripheral using IN TCAP messaging.

8. The interactive voice response system according to claim 1, wherein the peripheral device is an SCP that communicates with the mobile switching system using TCP/IP.

9. The interactive voice response system according to claim 8, wherein the SCP communicates with an Intelligent Peripheral using TCP/IP.

10. The interactive voice response system according to claim 8, wherein the SCP communicates with an Intelligent Peripheral using IN TCAP messaging.

11. The interactive voice response system according to claim 1, wherein the peripheral device is an SCP that communicates with an Intelligent Peripheral, and wherein the Intelligent Peripheral plays voice messages through a voice path to the mobile switching system.